

## THE VTR CONTRIBUTION

Vehicle Titles and Registration, a division of the Texas Department of Transportation, collects and distributes fees from vehicle titling and registrations to the general revenue fund, state highway fund and local counties. TxDOT, which began collecting registration fees in 1917 and titling vehicles in 1941, uses the revenue collected for the construction and maintenance of the state's transportation system. VTR also is the home of the Auto Theft Prevention Authority, which provides grants to local law enforcement entities.

## PUBLIC INITIATIVES



### Watch Your Car

Watch Your Car is an award-winning VTR educational campaign produced by the Auto Theft Prevention Authority to help Texans avoid vehicle theft. The campaign includes public service announcements, educational materials and tips for consumers on how to protect their vehicles. Helpful information for Texans can be found at [www.txwatchyourcar.com](http://www.txwatchyourcar.com) and/or by calling the toll-free hotline, 1-800-CAR-WATCH.



### Put Texas in your corner®

"Put Texas in your corner" is the award-winning VTR vehicle compliance initiative that encourages Texans to register their vehicles on time, and educates new state residents on the registration laws. Before the "Put Texas in your corner" media campaign began in January 2006, the state lost an estimated \$83.2 million each year due to late registration and newcomers who failed to register their vehicles within the required 30-day period. In just one year, on-time registrations rose by almost 1.6 percent (about 25,000 vehicles) per month, which represents an annual increase of \$4.5 million in registration revenue. More information is available at [www.texasinyourcorner.com](http://www.texasinyourcorner.com).

## VTR Mission

To support the mission of TxDOT by effectively providing vehicle title, registration, and related services.

## VTR Vision

To provide world-class service.

## VTR Goals

- **Customer Service.** Consistently provide quality service to internal and external customers.
- **Technology.** Proactively embrace technology to enhance customer service and improve efficiency.
- **Communication.** Regularly engage in two-way communication with customers, employees, and partners.
- **Workforce.** Systematically develop a knowledgeable and productive employee team that is valued.
- **Revenue Enhancement.** Diligently search for revenue enhancement and cost-avoidance measures.

## Contacts

**Customer Help Desk:** (512) 465-7611

**TDD:** (512) 302-2110

**VTR Director:** Rebecca Davio, Ph.D., (512) 465-7570

**Deputy Director:** Mike Craig, (512) 465-7593

**Auto Theft Prevention Authority:** Susan Sampson, director, (512) 374-5101

**Media Inquiries:** Kim Sue Lia Perkes, public information officer, (512) 302-2076

Vehicle registration and title information: [www.txdot.gov](http://www.txdot.gov)

Customer suggestions/inquiries: [vtr-cis@dot.state.tx.us](mailto:vtr-cis@dot.state.tx.us)

Internet registration renewal: [www.texasonline.com](http://www.texasonline.com)

## VTR Regional Offices

**Abilene** (325) 734-5120

**Amarillo** (806) 467-8902

**Austin** (512) 837-4416

**Beaumont** (409) 842-5875

**Corpus Christi** (361) 808-2600

**Dallas-Carrollton**  
(972) 417-0884

**El Paso** (915) 591-8149

**Fort Worth-Arlington**  
(817) 649-5938

**Houston** (713) 681-6637

**Longview** (903) 753-6279

**Lubbock** (806) 745-8888

**Midland-Odessa** (432) 498-4674

**Pharr** (956) 781-3291

**San Antonio** (210) 615-1776

**Waco** (254) 752-1152

**Wichita Falls** (940) 720-7754

# Fast Facts and Info 2007

## Vehicle Titles and Registration Division

[www.txdot.gov](http://www.txdot.gov)



## VTR FACTS AND FIGURES

(All numbers from Fiscal Year 2006)

**Total revenue collected:** \$4,296,080,277  
**General Revenue Fund deposit:** \$2,874,799,266  
**State Highway Fund deposit:** \$953,799,145  
**Revenue retained by counties:** \$463,761,234

\*\$3,720,632 in additional registration fees were collected and deposited in miscellaneous funds.

### VTR Operations

**VTR Budget:** \$53,047,181  
**Number of staff:** 408  
**Public inquiries answered by customer service staff:** 1,873,515  
**Law enforcement inquiries to the RTS database:** 40,300,000

### Motor Vehicle Titles

**Titles issued:** 5,954,604  
**Total revenue collected:** \$172,234,157  
**General Revenue Fund deposit:** \$27,221,341  
**State Highway Fund deposit:** \$16,332,804  
**Revenue retained by counties:** \$27,221,341  
**Texas Emissions Reduction Plan (TERP) deposit in General Revenue Fund:** \$101,458,671

### Motor Vehicle Registrations

**Registered vehicles:** 20,059,065  
**Hybrid vehicles registered:** 19,000  
**Registration renewal notices mailed:** 19,068,023  
**Online registration renewals:** 774,693  
**Total revenue collected:** \$1,377,726,866  
**State Highway Fund deposit:** \$937,466,341  
**Revenue retained by counties:** \$436,539,893

### International Registration Plan

(Apportioned registration for interstate trucking)

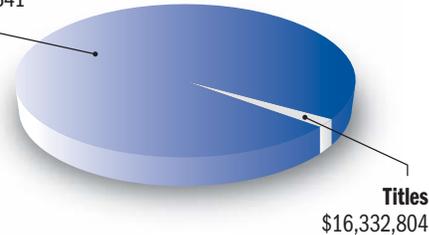
**Apportioned accounts:** 18,389  
**Power units:** 84,502  
**Revenue collected by Texas for other jurisdictions:** \$60,453,828

In 2006, VTR introduced TxIRP, an online, automated system that allows commercial buses, heavy trucks, and other motor carriers to manage their accounts, see billing statements, and print cab cards from their personal computers. The new system also promotes highway safety by making it possible for state troopers to obtain almost real-time registration status on commercial carriers.



### Registration and Title Collections deposited in State Highway Fund

**Registrations**  
\$937,466,341

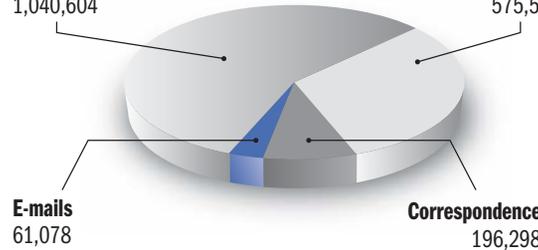


**Total 2006 State Highway Fund Deposit: \$953,799,145**

### Customer Service Assistance

**Telephone**  
1,040,604

**Walk-in Customers**  
575,535



**Total 2006 inquiries answered: 1,873,515**

### County Tax Offices

VTR partners with the state's 254 county tax assessor-collectors, who are elected officials, to provide registration and titling services. Many of these county offices also subcontract to agents, such as grocery stores, and provide easy internet registration renewal through Texas Online.

### Registration and Titling System

The Registration and Titling System (RTS) is an automated database provided by TxDOT to the state's 254 county tax offices for the registration and titling of vehicles. VTR provides the hardware, software and maintenance of the system, which includes 2,558 workstations at 481 sites throughout Texas.

## LICENSE PLATES

**Total plates manufactured:** 9,117,384  
**Number of specialty plates offered:** 112  
**Total specialty plates issued/renewed:** 244,325  
**Specialty plate revenue:** \$8,158,544  
**Personalized license plates issued/renewed:** 93,279  
**Personalized plate revenue:** \$3,731,148  
**Dealer plates issued:** 1,876  
**Dealer plate revenue:** \$75,051

### The Top Five

These specialty plates were the top sellers in FY 2006:



**1. State of the Arts**  
Issued/renewed: 17,646



**2. Animal Friendly**  
Issued/renewed: 15,114



**3. Horned Lizard**  
Issued/renewed: 11,930



**4. Texas A&M**  
Issued/renewed: 5,471



**5. Bluebonnet**  
Issued/renewed: 5,168

### Automobile Theft Prevention Authority

**ATPA budget:** \$12,953,701  
**Staff:** 5  
**Grant distribution:** \$12.1 million  
**Total number of grants:** 32  
**Grants to border programs:** 7

ATPA was created by the Legislature in 1991 to reduce motor vehicle theft in Texas, and is under the guidance of a seven member, governor-appointed board. ATPA is funded by a \$1 charge collected by insurance companies for each motor vehicle owned by policyholders. ATPA awards grants for anti-theft programs to law enforcement agencies, and works closely with officials in Texas and Mexico to stop cross-border auto theft. Since ATPA's inception, auto theft in Texas has dropped 57 percent.